



Dear Guest

**We are glad to welcome you to Weiden and
are happy to have you here in our**



**This information will help you to find out about our
services and special offers.**

Enjoy your stay and don't hesitate to contact us.

Your Team from Hotel Stadtkrug



Airport	Nearest Airport: Nuernberg (phone: +49 911-93700) Munich (phone: +49 89-97500)
Allergy sufferers bedding	kindly ask at the reception desk
Battery charger	kindly ask at the reception desk
Bellman Service	We will be happy to carry your luggage to your room
Breakfast hours	Monday - Saturday 7.00 a.m. - 10.30 a.m. Sunday and holiday 8.00 a.m. - 10.00 a.m.
Change of linen	we would be glad to change your linen daily. Please let us know.
Check-In	Our reception is open as following: Monday: 6.00 a.m. - 8.00 p.m. Tuesday till Saturday: 6.00 a.m. - 10.00 p.m. Sunday and holiday: 7.00 a.m. - 4.00 p.m.
Check-Out	possible until 11 a.m.
Cinema	we have 2 in Weiden: Neue-Welt-Cinema: Fichtestraße 6 Capitol-Cinema: Bürgermeister-Prechtl-Straße 27
Creditcards	we accept Electronic Cash, Master Card, Visa, American Express
Cultural Events	please ask at the reception desk
Emergency Exit	follow the signs on each floor
External Calls	To call a room directly, dial the room number. To call the restaurant dial „11“ To call the reception desk dial „10“



Fax Machine	You can send and receive faxes at the reception desk Fax No.: +49 961-36268
Fire Extinguisher	available on every floor
Guest Survey	Your opinion is important to us. Please let us know how we are doing.
Guest Complaints	Your comfort is our goal. Please contact the reception Desk, if there is something is wrong.
Guest Laundry	Please use the bag and price list located in the wardrobe in your room
Hairstylist	we can make an appointment for you
Incoming Calls	to reach your room the caller has to dial +49 961-38 89 and your room number
International charging adapter	kindly ask at the reception desk
Ironing Service	we'll do it for you. Ask someone at the reception desk
Mail	mails can be sent and received at the reception desk
Newspaper	There are newspapers available in our restaurant.
Restaurant	Please join us in the restaurant „Bayrische Stuben“, where you'll be spoiled with oberpfälzer specialties. opening hours are as follows: on tuesdays until Saturdays 5.30 p.m. - 9.30 p.m. on sundays 11.30 a.m. - 2.00 p.m. dial „11“ to get a reservation
Room Service	7.00 a.m. until 10.00 p.m. beverage service 7.00 a.m. until 10.00 a.m. breakfast service 11.30 a.m. until 2.00 p.m. lunch service 5.30 p.m. until 9.30 p.m. dinner in room



Safe	a safe is available to store your valuables at the reception desk
Sauna	a sauna is available. Please give us 20 minutes to heat it.
Sewing / Mending	we'll do it for you. Ask someone at the reception desk.
Shoe shine utensils	kindly ask at our reception desk
Sport Activities	<u>Ice Stadium</u> is open in winter season, please ask us for more informations <u>Indoor Pool</u> Opening hours: Monday till friday 2.00 p.m. until 9.00 p.m. Saturday, Sunday, Holidays 11.00 a.m. until 8.00 p.m. <u>Sauna</u> Monday, Tuesday 2.00 p.m. - 8.00 p.m. mixed Wednesday 2.00 a.m. - 8.00 p.m. Women only Thursdays, Friday 2.00 a.m. - 8.00 p.m. mixed Saturday, Sunday, Holidays 2.00 a.m. - 9.00 p.m. mixed
Taxi / Cab	Someone at the reception desk will be happy to call a taxi for you or you call by yourself +49 961-39390202.
Telephone	dial „0“ to get a line
Toiletries	such as toothbrush, toothpaste and disposable items Are available at the reception desk
Train Station	the closest train station is about a 10 minute walk away from the hotel (phone: 0800-1 50 70 90)
Umbrella loan service	Umbrellas can be borrowed at the reception desk



- Wake-Up-Call** we will be happy to wake you up. Just let us know at what time.
- Washing Machine** we'll do it for you. Ask someone at the reception desk
- Wifi** Wireles connectivity is provided by the Telekom Hot-Spot. You do not need any password. If you need more informations, please contact the reception desk.